

Network Operation Center Operator

Created in 2002 in France, **IPSIP Group** is growing its services' branch starting from the installation of tailored data centers to the complete monitoring and remote management of a whole IT infrastructure. More than simply providing customized data centers, the group is now offering a complete panel of IT solutions, including 24/7/365 remote monitoring via their Network Operations Center (NOC), IT infrastructure audit and consulting, development of business solutions etc.

Job Description:

IPSIP Vietnam Ltd. mission is to ensure the client's operations will continue without interruption or impediment, day in and day out. At the position of NOC operator, you are responsible for monitoring and reacting to alarms/events generated based on corresponding procedures.

We don't expect you to have all the knowledge when you join us, as many of these skills can be picked up through experience in the job, but those who have the desire to learn new skills must be prepared time/mentality to participate company training program. With the proper dedication, you will have the solid experience to be engineer within 2 years.

- Manage and maintain the Monitoring Systems, which display the status of client's networks, systems, facilities, and operations;
- Faults handling and escalation: detect issues then identify which responding to faults on the systems and networks, follow-up through to resolution;
- Reports regarding client daily activities and progress completely and accurately;
- Recognizes potential emergency situations, analyzes situations and develops the way to deal with such situations
- Sharing the rotation shifts within the team 24/7

Job Requirements:

- English TOEIC 650 or equivalent. French is a plus;
- Works in a busy team, and to deal with a wide range of unexpected issues;
- Ability to prioritize and respond or escalate accordingly;
- Knowledge on IT culture is a big plus.

What IPSIP Can Offer You:

You will find at IPSIP Group:

- Competitive income, Annual salary reviewed based on performance;
- International and multicultural environment;
- Investment in training and International Certification;
- Opportunity to boost your career;
- Extra personal Health and Accident Insurance

Please be informed that your CV must be written in English to be considered and only shortlisted candidates will be contacted.

